

RECEIVED
CENTRAL FAX CENTER
JUN 18 2004

FACSIMILE

To: U.S. Patent and Trademark Office
Fax: 703-872-9306
From: Ronald Reichman
Date: 18 June 2004
Subject: Serial No. 09/817,998 (Atty. Docket: E-984)

OFFICIAL

Pitney Bowes Inc.
Senior Corporate Counsel
35 Waterview Drive
P.O. Box 3000
Shelton, Connecticut
06484-8000

203-924-3854
203-924-3919 Fax
email: ron.reichman@pb.com

(Admitted to practice in
Maryland, New York and District
of Columbia only)

Page 1 of 13

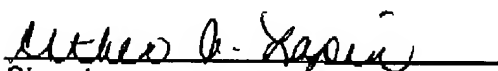
Attached are the following:

1. Amendment Transmittal Letter (2 pages); and
2. Amendment (10 pages).

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that the following correspondence is being transmitted via facsimile to the U.S. Patent and Trademark Office, Facsimile No. 703-872-9306 on 18 June 2004.

Esther A. Lapin
Name of Rep.


Signature

CONFIDENTIALITY NOTICE: This transmittal is confidential and intended only for review by the party to whom it is addressed or copied. It may contain privileged and/or proprietary information. If you have received this transmittal in error, please immediately return it to the sender and delete it from your system. Any disclosure, copying, distribution or use of the information by anyone other than the intended recipients is strictly prohibited.

Transmission to an unintended recipient shall not constitute waiver of confidentiality, the attorney/client or any other privilege. All personal messages express views of the sender only and are not to be attributed to the company and may not be copied or distributed without this statement.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICERECEIVED
CENTRAL FAX CENTER
JUN 18 2004

In re patent application of:) Date: June 18, 2004
 Ronald P. Sansone) Attorney Docket No.: E-984
 Serial No.: 09/817,998) Customer No.: 00919
 Filed: March 27, 2001) Group Art Unit: 3629
 Confirmation No.: 2015) Examiner: Igor N. Borissov
 Title: **MESSAGING SERVICES FOR THE VISUALLY IMPAIRED**

OFFICIAL

AMENDMENT TRANSMITTAL LETTER

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application. The fee has been calculated as shown below.

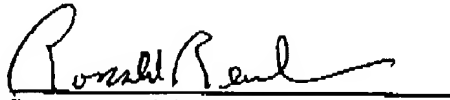
	Claims Remaining After Amendment	-	Highest Number Previously Paid For	=	Number of Extra Claims Present	X	Rate	=	Additional Fee
Total Claims	26	-	27	=	0	X	\$18.00	=	0.00
Independent Claims	1	-	3	=	0	X	\$86.00	=	0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT									0.00

No additional fee is required.

Please charge any additional fees or credit overpayment to Deposit Account Number

- 2 -

16-1885.



Ronald Reichman
Reg. No. 26,796
Attorney of Record
Telephone (203) 924-3854

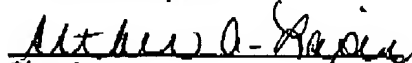
PITNEY BOWES INC.
Intellectual Property and
Technology Law Department
35 Waterview Drive
P.O. Box 3000
Shelton, CT 06484-8000

CERTIFICATE OF TELEFAXING:

I hereby certify that this correspondence is being telefaxed to the United States Patent and Trademark Office to:

703-872-9306
Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

on June 18, 2004
Date of Deposit


Signature

Esther A. Lapin
Name of Rep.

June 18, 2004
Date